

Lifedomus activation / Contact information form

Dear Sir/Madam,

On 26 January 2021, Delta Dore informed installers and integrators that it was withdrawing Lifedomus from the market on 1 July 2021 and that all associated services would be coming to an end.

Delta Dore has agreed to continue to provide software and hardware maintenance as well as technical support for existing products until 31 December 2023.

Beyond this date, Delta Dore no longer commits to maintaining the following remote services:

- Sending and receiving iOS or Android notifications on mobile devices
- Sending and receiving email notifications
- The EasyLife feature, allowing subscription-free remote access to a DynDNS service. As an alternative solution, if you have no fixed IP address you could subscribe to a DynDNS service
- Google and Alexa voice services
- Activation of Lifedomus servers and options
- Remote support from Delta Dore developers

Control of installed products, programming and automated systems will continue to operate as normal.

By confirming your activation request, you acknowledge that you are aware of the planned discontinuation of the above services and have informed your client of this.

Installer contact details :

Country : *

Company : *

Name : *

Postal address : *

Phone number : *

E-mail : *

Home owner details (where the Lifedomus gateway will be installed) :

Name : *

Postal address : *

E-mail : *

Delta Dore offer reference :

OEN.

Lifedomus gateway serial number : *

(Located under the gateway Lifedomus or on the packaging, 12 characters starting by G6PY)

Return this document to : supportld@deltadore.com