

In order to meet current and future challenges, the Delta Dore group is committed to ethical and sustainable practices with its suppliers and adheres to the **"Supplier Relations & Responsible Purchasing" Charter**. This policy sets out the 5 principles of our responsible approach purchasing and the importance of partnership with our suppliers. It is part of the operational continuity of our **"Responsible Purchasing Code of Conduct"**, which we would like all our partners and suppliers to sign.

1. Ethics and Transparency

fairness and respect in relations with suppliers and partners

- balanced commercial relations by integrating respectful behaviour and practices and ensuring that the parties involved in the commercial relationship are free to negotiate;
- Ensure compliance with our financial obligations in accordance with current legislation and our contractual commitments, in particular payment deadlines;
- To treat each supplier equally, fairly and equitably, to respect their rights and the balance of contracts, and to avoid any form of discrimination or favouritism;
- Taking into account and declaring all risks relating conflicts of interest and corruption business relationships. The ethical commitment of all stakeholders in the process "Buying" is essential.

2. Innovation and collaboration

Developing the resilience of our partnerships

- Encourage exchanges with local partners to contribute to regional development;
- Encouraging innovation by working with our supplier partners to create value;
- Take into account the total cost of the life cycle in our purchasing.

3. Commitment of stakeholders

Increasing confidence in our relationships with suppliers

- Systematise the involvement of actors relevant (buyer, prescriber, user...) as soon as a need is expressed;
- Ensure that internal players have the right level of knowledge and skills, based on solid processes;
- Share sufficient mutual knowledge of each other's challenges;
- Ensure the principle of mediation when necessary.

4. Supplier selection

Make CSR aspects reciprocal performance criteria for our purchasing, and exceed 80% performance on our CSR criteria

- Select suppliers, goods or services on basis of CSR criteria adapted to the challenges and risks involved;
- Control risks and ensure the long-term viability of our value chain, including tier 2 where appropriate;
- Evaluate the performance of our supplier relationships using objective criteria such as compliance with product or service quality standards and requirements, supply chain reliability and the ability to innovate while remaining competitive; ensure that practices are implemented achieve this level of performance.

5. Helping to limit climate change

Acting for the transition to a low-carbon economy and ensuring that by 2030 at least 10% of our supplier panel is committed to SBTi.

- Develop our support and the involvement of our suppliers;
- Encourage our suppliers to identify their own carbon emissions and report them to us;
- Incorporate specific decarbonisation criteria into supplier performance monitoring, to make it an additional selection criterion.

Delta Dore's Purchasing and CSR departments, August 2024.